

Assupol

CLIENT

Financial Services

INDUSTRY

Develop · Operate

DELIVERED AS

• Nintex K2

• K2 SmartForms

NINTEX PROCESS AUTOMATION

Automating policy creation for Assupol with Nintex K2

A low-code Nintex K2 workflow that automates policy creation from end to end, with level-based approvals, reminders and escalations, across Assupol's business systems.

01

THE CHALLENGE

Policy creation was manual and resource-heavy. Legacy integrations were slow, and a large volume of policy documents needed reliable storage, retrieval and long-term compliance.

02

THE APPROACH

We built a low-code workflow on Nintex K2 that integrates across several business systems, with K2 SmartForms as the interface. It automates policy creation with level-based approvals, reminders and escalations. We designed it as a hybrid, cloud-ready deployment that scales, so new products can be onboarded with very little configuration. We re-engineered the integration with legacy technology to clear the performance problems, and added a media storage solution to handle the volume of policy documents.

03

THE OUTCOME

Operations run more smoothly and the customer experience is better, with underwriting and sales teams free to focus on the cases that actually need attention. New offerings reach the market faster, and document storage is reliable enough to stand up to long-term compliance.

04

SUMMARY & BENEFITS

- ✓ Policy creation automated with level-based approvals, reminders and escalations.
- ✓ Legacy integration re-engineered to remove performance bottlenecks.
- ✓ A hybrid, cloud-ready platform that onboards new products with minimal configuration.
- ✓ Media storage for reliable retrieval and long-term compliance.

Want a result like this?

Talk to us about your own challenge — info@firsttech.digital or +27 10 501 0800.

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